



**DELORES RUBIN**  
Chair

**JESSE R. BODINE**  
District Manager

CITY OF NEW YORK

**MANHATTAN COMMUNITY BOARD FOUR**

330 West 42<sup>nd</sup> Street, 26<sup>th</sup> floor New York, NY 10036  
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[www.nyc.gov/mcb4](http://www.nyc.gov/mcb4)

August 9, 2017

Paul Lanot  
Captain  
Tenth Precinct  
230 West 20th Street  
New York, NY 10011

Michael Pilecki  
NYC Police Department  
136 West 36th Street  
New York, NY 10018

**Re: Enforcement Against Illegal Operation of Intercity Bus Stop**

Dear Captain Lanot & Mr. Pilecki,

Manhattan Community Board 4 (MCB4) has received numerous complaints from the nearby residents about the new bus stop, on Northwest side of 415 West 34th Street (at Ninth Avenue) which has been in service for approximately one month. We ask you to step up the enforcement of the rules governing approved bus stops as you have done successfully at other problematic locations.

We shared the complaints with the manager of the site who attended the Transportation Committee Meeting on July 19, 2017. Complaints supported by photographs attached included

- The operator drops off customers illegally in a non authorized location, across the street in front of a residential building.
- There are typically two or three buses illegally loading or laying over at the new stop, which was granted for one bus only.
- Names of companies that are not permitted show in large letters on the side of buses using the stop. The manager indicated that all buses carry a small sign in the front indicating Best Bus, which is not visible to the public at large. The manager indicated that buses that lay over belong to other companies. So if this is confirmed, this stop has now morphed into a curbside terminal right in the middle of a residential enclave.

- The passengers waiting, loading and unloading take over the whole sidewalk obstructing the free flow of pedestrians or disabled persons. The lines extend to the pedestrian crossing on Ninth Avenue where it obstructs the flow of pedestrians crossing 34<sup>th</sup> Street. This is in direct contravention to the community stipulation the applicant signed when he applied. All queues should be aligned against the wall.

We ask you to step up the enforcement of the rules for this location. We appreciate your help in this matter.

Sincerely,



Delores Rubin  
Chair  
Manhattan Community  
Board 4



Christine Berthet  
Co-Chair  
Transportation Planning  
Committee



Yoni Bokser  
Co-Chair  
Transportation Planning  
Committee

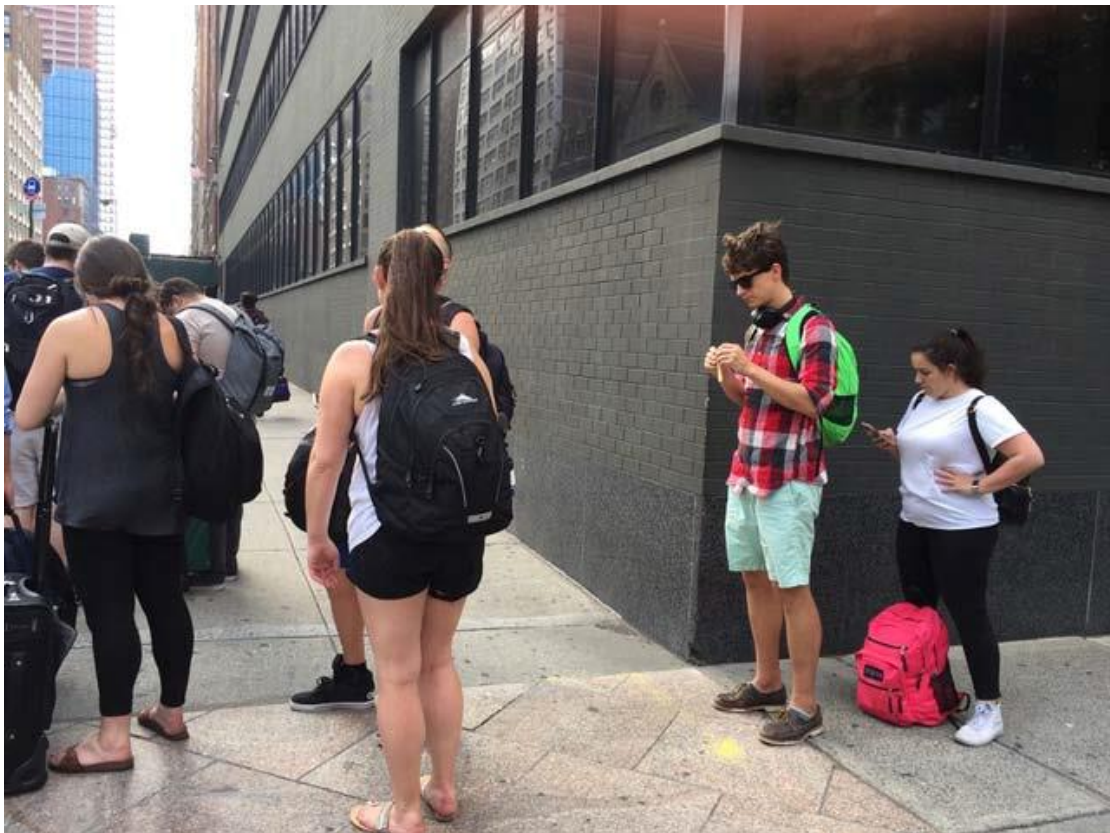
Enclosure

Cc: Thomas Chan, NYPD, Chief of Transportation  
Michael Petrillo, NYPD 10th Precinct Community Affairs  
Colleen Chattergoon, NYC DOT  
Jerry Casser, BestBus





Queues go around the block, block pedestrian passage and attract illegal food vendors.









Looks like 3 buses together. Lots of traffic on sidewalk. Plus they use the eastbound side to let off passengers.