CITY OF NEW YORK

MANHATTAN COMMUNITY BOARD FOUR

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JESSICA CHAIT
Chair

JESSE R. BODINE
District Manager

December 5, 2025

Danielle Zuckerman
Manhattan Borough Commissioner
NYC Department of Transportation
59 Maiden Lane, 37th Fl.
New York, NY 10038

Re: Intercity Bus Stop on West 39th Street at 9th Avenue – New York Trailways

Dear Commissioner Zuckerman,

Manhattan Community Board 4 (MCB4) voted 47 in favor, 0 opposed, 0 abstaining, and 0 present but not eligible to oppose the NEW YORK TRAILWAYS BUS company application for an intercity bus stop at the above location.

The principal reason is that a lane of traffic is already closed on West 39th Street between 9th and 10th Avenue due to the Port Authority bus terminal construction. That same block is slated to be closed for months. This will force these buses to use 9th Avenue and add to the extreme congestion there in order to reach the Lincoln Tunnel.

Once the platforms are used as bus gates, West 39th Street will be a main route for commuters to reach the subway or the east side. The sidewalks will be overwhelmed with pedestrians in a hurry, creating conflicts and pushing pedestrians in the roadway.

This location is ill suited for an intercity bus stop. It is in front of a residential building and a restaurant. In the past such uses have proven incompatible with the sidewalk congestion brought about by intercity buses. It is also located on a block that is used for vehicular queuing to get into

Ramp C of the Lincoln Tunnel. It is extremely congested. Finally, its sidewalks are narrow and would not be able to accommodate loading and unloading of people and luggage, or queuing of commuters without blocking pedestrian traffic.

Further the operator did not attend the transportation committee meeting in spite of repeated phone calls and emails, making it plain that they do not plan to be a good neighbor. Because of it, we were not able to get answers to many questions related to safety, routes, queuing and idling.

We are open to survey the area to find proper locations on 11th or 12th Avenues.

We urge you to deny a permit at this location.

Sincerely,

Jessica Chait Chair Manhattan Community Board 4	Christine Berthet Co-Chair Transportation Planning Committee	Jesse Greenwald Co-Chair Transportation Planning Committee

Cc: New York Trailways Applicant