



**JESSICA CHAIT**  
Chair

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District Manager

CITY OF NEW YORK

**MANHATTAN COMMUNITY BOARD No. 4**

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<https://cbmanhattan.cityofnewyork.us/cb4/>

August 19, 2025

Demetrius Crichlow  
President  
New York City Transit  
2 Broadway  
New York, NY 10004

Andrew Kimball  
President & CEO  
NYC Economic Development Corporation  
One Liberty Plaza  
New York, NY 10006

**Re: Various bus route adjustments**

Dear Presidents Crichlow and Kimball,

Manhattan Community Board 4(MCB4) requests certain adjustments to bus stops and bus routes to encourage bus ridership and reduce rider inconvenience. At its July 23<sup>rd</sup> Full Board meeting, The Board voted by 40 in favor, 0 opposed, 0 abstaining, and 0 present but not eligible to vote for the following comments.

1. The M12 is running every 30 minutes. With the number of destinations along the Hudson River (including Pier 57, Chelsea Piers, Ferries, Circle Line, the Intrepid Museum, Cruise Terminal, and the many attractions in Hudson River Park itself), this frequency is inadequate to convert car trips to mass transit. In fact, we are aware of private bus companies that have increased their presence to serve this market. By adding one or two buses to the route, the frequency could be increased to every 15 or 20 minutes, which is the bare minimum to attract ridership. It would also be beneficial to add *lighted* bus stops and benches along the route.

- (1) The 14D stop had been relocated to 10th Avenue between 17th and 18th Streets due to a conflict with a construction site. Now another construction is starting at this very location. We ask that the original stop be returned as soon as possible to its original location on 18th Street at 10th Avenue.
- (2) Our older and disabled residents continue to complain about the removal of the 5th Avenue stop on 14th Street, which causes them to walk very long blocks to reach their 5th Avenue bus connections. Now that the Busway has proven so efficient, adding back a stop should be feasible.

We thank you in advance.

Sincerely,



Jessica Chait  
Chair  
Manhattan Community Board 4



Christine Berthet  
Co-Chair  
Transportation Planning Committee



Jesse Greenwald  
Co-Chair  
Transportation Planning Committee

Cc: Mayor's Office for People with Disabilities