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CITY OF NEW YORK

**MANHATTAN COMMUNITY BOARD FOUR**

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October 21, 2024

Andrew Schloss  
Government Affairs and Strategic Partnerships Manager  
Flixbus  
P.O. Box 660362  
Dallas, TX 75266

**Re: Flixbus Operations – 31<sup>st</sup> Street & Eighth Avenue**

Dear Mr. Schloss

At its October 1, 2024 meeting, by a vote of 38 in favor, 0 opposed, 0 abstaining, and 0 present but not eligible to vote, Manhattan Community Board 4 (“MCB4”) writes to Flixbus to demand that it take immediate action to improve its operations in and around Flixbus’ dedicated parking lot and the surrounding sidewalk (together, the “Lot”) on 31<sup>st</sup> Street and Eighth Avenue.

The Lot is a blight on our neighborhood: it is regularly filled with trash and homeless encampments; it is chaotic, with constant spillage of buses and customers onto the sidewalk; it is unsafe; and it is loud. These indisputable deficiencies are entirely the result of Flixbus’ poor management of this space.

Flixbus must immediately improve the conditions of the Lot. At a minimum, Flixbus should hire staff to regularly clean the lot, impose order on the Lot by adding stanchions and creating lines, and implement beautification strategies. MCB4 recommends a green screen or wall with planters to fence in and cover the exposed space along Eighth Avenue. Likewise, Flixbus must instruct its drivers to CEASE from unnecessary honking and idling.

Finally, MCB4 writes to convey its expectations that Flixbus will adhere to the commitments it made during the September 18, 2024 Transportation Planning Committee Meeting: Flixbus will continue to ensure that its bus operators do *not illegally* pick up or drop off on Eighth Avenue, and will use the Lot.

MCB4 expects the conditions to improve on the Lot within six months and become a good neighbor.

Sincerely,



Jessica Chait  
Chair  
Manhattan Community Board 4



Christine Berthet  
Co-Chair  
Transportation Planning Committee



Jesse Greenwald  
Co-Chair  
Transportation Planning Committee