



CITY OF NEW YORK

**MANHATTAN COMMUNITY BOARD FOUR**

424 West 33<sup>rd</sup> Street, Suite #580  
New York, NY 10001  
tel: 212-736-4536  
www.nyc.gov/mcb4

**JEFFREY LEFRANCOIS**  
Chair

**JESSE R. BODINE**  
District Manager

**DISTRICT SERVICE CABINET MINUTES**

Date: Wednesday, February 16th, 2022  
Time: 10:00am  
Meeting Access:

**A G E N D A**

**NYPD (10<sup>th</sup>, 13<sup>th</sup>, Midtown South Precinct, Midtown North Precinct, Traffic)**

- Precincts Issues:
  - **10<sup>th</sup> Precinct:**
    - Collision\crash involving injury/fatality locations: **None to report**
    - Top three major crimes: **Robberies, Felony Assault, Grand Larceny**
    - Top Quality of Life Issues: **Homeless (W 23<sup>rd</sup> St. (7/8)**
  - **13<sup>th</sup> Precinct:**
    - Collision\crash involving injury/fatality locations: **W 23<sup>rd</sup> St./6<sup>th</sup> Ave., W 26<sup>th</sup> St./6<sup>th</sup> Ave., W 27<sup>th</sup> St./6<sup>th</sup> Ave.**
    - Top three major crimes: **Robberies, Grand Larceny, Burglaries**
    - Top Quality of Life Issues: **Homeless, Bicycles on sidewalk, Noise from Bars**
  - **Midtown South Precinct:**
    - Collision\crash involving injury/fatality locations: **W 30<sup>th</sup> St/8<sup>th</sup> Ave; W 38<sup>th</sup> St./8<sup>th</sup> Ave**
    - Top three major crimes: **Robberies, Burglaries, Grand Larceny**
    - Top Quality of Life Issues: **Homeless, Narcotics, Noise**

- Ongoing: Crime Reduction Overtime Program - 3pm -11pm. 8/9 Ave West 36-47 St.: **Program has changed and downsized to 8 officers, 6pm-2am, W 36<sup>th</sup> St to W 46<sup>th</sup> St on 8<sup>th</sup> Ave & part of 9<sup>th</sup> Ave. The command post is no longer there.**
- Ongoing: Midtown Business Recovery initiative: **Has been postponed**
- Update: Illegal parking in bus stop at 8th Ave and W. 43/44 St.: **Have not received any more complaints**
- **Midtown North:**
  - Collision\crash involving injury/fatality locations: **W 57<sup>th</sup> St./9<sup>th</sup> Ave, W 43<sup>rd</sup> St./11<sup>th</sup> Ave**
  - Top three major crimes: **Grand Larceny, Burglaries, Felonies**
  - Coordinate Street Sweeping on West 54 Street: **Will be reaching out the Sanitation**

#### **FDNY/EMS**

- EMS – Station #7: **Fire Safety Tip for February is Burn Awareness Month**

#### **DHS & Homeless Outreach (DHS, Breaking Ground, Goddard, Urban Pathways)**

##### **District Report**

- DHS Report: **West 17<sup>th</sup> Street and 7<sup>th</sup> Ave – Individual with shopping carts and garbage bags: This location has been a challenge for a year now. The individuals here are refusing help.**
- 
- Breaking Ground (See attachment)
- Urban Pathways: Port Authority Bus Terminal Report: **Annex is located at 301W 48<sup>th</sup> St. Nothing to report at this time**

#### **DOT:**

- **New:**
  - Failed Citi bike Station – W 15th Street and 7th Avenue: **The issues has been addressed and fixed**
  - DDC overnight hours shift to 7PM to 3AM: **Looking at the permitted hours at this location. Current work hours are 8 pm to 6 am Monday to Friday. It was suggested the hours be changed to 7 pm to 3 am. The contractor at this location was on leave and it was agreed that the hours would be changed but when it was issued from 8pm to 6am. Looking into if the hours can be changed after the permits were issued.**

- Ponding on West 52 St Bike Lane near 11<sup>th</sup> Ave: **If the water disappears after 7 days it is not considered ponding. Needs to know how long the ponding is/has been there**
- **Ongoing:**
  - Status of bike corrals at Wet 25<sup>th</sup> Street 6/7 Avenues:
  - Ponding West 52 Street and 8 Avenue, Southwest corner
  - West 49<sup>th</sup> Street 10<sup>th</sup>/11<sup>th</sup> Avenue broken sidewalk

#### **DSNY**

- **Thanks CM Bottcher for the additional funding allocation for additional basket service at night that will start Saturday night. Now have to trucks to cover the entire district during the 4pm – 12am tours.**
- **Ongoing:** Dump Outs/Illegal dumping: **continues to monitor dump out drop off locations. Service any material found hotspots continue to be along Ninth Avenue from W 46<sup>th</sup> St. to W 36<sup>th</sup> St. We refer these allocations to enforcement. Homeless cleanups continue in conjunction with DHS. Everyone knows W 17<sup>th</sup> St./7<sup>th</sup> Ave, W 23<sup>rd</sup> St./7<sup>th</sup> Ave, 11<sup>th</sup> Ave from W 50<sup>th</sup> St to W 49<sup>th</sup> St.**

#### **DOB**

- **Ongoing:**
  - Interior Inspection of 412 West 46 Street: **DOB & HPD did a joint inspection. No decision has been made as it is still under review**
  - Possible illegal use at 233 West 20th Street: **Gained access on 2/10 and issued a full vacate order. Illegally converted a one family dwelling into five SROs without the required egress and no fire alarm and they exceed the occupant load.**
- **Stop Work Orders**
  - 317-319 West 35 Street: **Waiting for the owner to obtain the regulator agreement**
  - 343 West 47 Street: **Waiting for engineer to submit the request**

#### **DOHMH**

- **Ongoing:** Increase in rat siting on West 29<sup>th</sup> Street 8/9 Aves: **Inspections were done in October and November on that block and they did one round of treatments in November and those are posted on the rap portal. Another inspection will take place in March**
- **Ongoing:** Rodent issues on West 47/48 Streets 8<sup>th</sup>-10<sup>th</sup> Aves: **There will be a walk thru tomorrow**

#### **DEP/DDC**

- **DEP**

- Top three DEP 311 complaints (See attachment)
  - **Get Help Paying Down Your Overdue Bill**  
Thanks to a new program, you may be eligible for financial assistance to help pay your overdue water bills. The New York State Low Income Household Water Assistance Program is offering eligible homeowners a one-time payment of up to \$5,000 to resolve overdue water bills. New York State is now accepting applications for this program. To learn more, or to apply, visit [otda.ny.gov/lihwap](http://otda.ny.gov/lihwap), call 833-690-0208, or call the toll-free OTDA Hotline at 800-342-3009. For questions about your water bill, or for assistance in another language, please call us at 718-595-7000.

### **DDC**

- Project Updates:
  - MED 609 – Water Main Installation 9<sup>th</sup> Ave West 50s Street -Wayne Brown – Completion Date: Spring 2022: **Work is on hold**
  - MED598B – Trunk Water Main West 30<sup>th</sup> Street – Mike Whitfield – **Completion Date: Late Summer 2022: Still concentrating in the area of Ninth Ave between W 31<sup>st</sup> St. & W 33rd St. installing a 36 inch trunk watermain.**
  - MED-645 – Water Main Installation 10<sup>th</sup>/11<sup>th</sup> Ave and West 20<sup>th</sup> St./West 21 Str – Sayda Noboa-Torres – Completion Date: Spring 2022: **The project on W 21<sup>st</sup> Street is finished. Have moved to West 20th right now, where are on the Northwest corner of W 20th and 10th avenue.**
  - HWMP2020 – Gansevoort Area Reconstruction – Sofia Noboa – **Completion Date: Spring 2022: Contractors are currently working at intersection of W 16<sup>th</sup> St/9<sup>th</sup> Ave. We have completed the gas main in the water main installation and they're currently doing backfilling. It is going to take another 2-3 weeks.**
  - HWPEDSF4 - Multi-Site Ped Ramp at West 34 Street 8<sup>th</sup>/9<sup>th</sup> Avenue & 8<sup>th</sup> Avenue 33-34 Street– Myriam Benjamin- Completion Date: NA: **The contractor JLJ they did resume construction work on W 34<sup>th</sup> St/8<sup>th</sup> Ave and on W 33<sup>rd</sup> St/8<sup>th</sup> Ave. Still doing utility ConEd relocation work. This past weekend at the southwest corner of West 33<sup>rd</sup> St/8<sup>th</sup> Ave, there was an electrical cable outage that occurred in one of the men holes which resulted in JLJ stopping their regular work operation to support and assist Con Ed emergency crews in performing emergency**

**repair work around the clock since Saturday. The community was notified about the work. Work is being done 24/7.**

#### **DPR**

- **New:** Closure of Raymon Aponte Park on West 47th Street: **Issue has been resolved. Scaffolding at the building next to the park is an issue.**
- **Ongoing:** Removed/damaged Street Trees at 445 West 35th Street – 311# -07945171: **This has been referred to pep. Community Board is not looking to have any issued a fine but would like the tree to be replaced**
- Park Manager General Report:
- **New Commissioner Susan Donohue, New First Deputy Commissioner Iris Rodriguez Rosa starting February 28<sup>th</sup>.**

#### **Con Edison**

- Current work locations within CD4: **The work on W 34<sup>th</sup> St./Dyer Ave has been completed**

#### **PANYNJ**

- Facility\Operation Updates
  - Lincoln Tunnel - Cashless Tolling: **Completed last weekend**
  - 9<sup>th</sup> Avenue Truss Work: **The concrete around the trusses will be poured on Feb 25<sup>th</sup>. The scaffolding will be removed around mid March**
  - Tree Plantings: **Once the review is completed it will be sent to the Dept. of Parks.**

#### **Meeting Adjourned**

**Midtown Homelessness Outreach Report**  
**Breaking Ground Street-to-Home Manhattan**  
**February 15, 2022 Update**

***Catchment Area***

Breaking Ground Street-to-Home Manhattan’s catchment area extends from the north side of 23 St to the south side of 59 St, river to river.

***Neighborhood Homeless Outreach Efforts***

BG S2HM conducts street outreach to homeless individuals in the Chelsea and Hell’s Kitchen neighborhoods on a daily basis—visiting encampments, hotspots, and chronic clients with the goal of linking street homeless individuals to housing and other vital services.

***Joint Operations***

S2HM outreach teams conduct weekly joint outreach operations with Times Square Alliance and New York City Relief. S2HM also conducts joint outreach operations with street medicine teams and other outreach providers on an as-needed basis. There have been no recent joint outreach operations with NYPD.

***Current Areas of Concern***

BG S2HM continues to provide homeless outreach services at all the areas of concern identified in recent months. Highlights for the four weeks ended Monday 10/18 include:

***Columbus Circle***

Outreach teams report that this area has been mostly free of homeless activity for the last several months. On occasion unknown individuals are encountered bedded down overnight and early morning. Increasing cold weather and heavy police presence has discouraged panhandlers as of late.

***58th St and 59th St under West Side Hwy***

Previously, outreach teams, case managers, and supervisors had a daily presence here for many months due to the proliferation of complex encampments. More recently, this area has been largely free of homeless activity, with only a single individual returning regularly. Fencing was placed shortly after which continued to deter influx of homeless activity. The area will continue to be monitored for activity. The one remaining frequent visitor to this area is in regular contact with outreach.

***59th St and 9th Ave***

A large encampment has developed this area, which has repeatedly been moved by the inhabitant between 58th Street and 60th Street on this avenue. Breaking Ground outreach staff are making frequent contact with this individual as well as collaborating with Uptown Goddard in order to coordinate efforts to assist this client in preparing to accept placement.

**57th St and 9<sup>th</sup> Ave**

This location has been frequented by numerous homeless individuals; however, after several recent 2 placements by outreach, activity has been greatly reduced.

**DeWitt Clinton Park**

Outreach has been canvassing and reporting on this location frequently. A few clients are regularly observed passing through, as well as an individual who is a frequent visitor to this park. Rapport will continue to be built with these individuals around accepting placement services.

**52<sup>nd</sup> St bet 8th Ave and 9th Ave**

This location, which was formerly home to a large encampment, has been cleared of homeless material. Only transient homeless activity has been observed.

**51st St bet 9th Ave and 10th Ave**

This location used to be a hot spot but currently one homeless individual continues to bed down at this location on a somewhat regular basis. Outreach teams visit this location regularly to engage and build rapport

**8th Ave bet 42nd St and 59th St**

Outreach teams canvass this long stretch of 8th Ave daily and offer services to the numerous homeless individuals regularly encountered. Overnight staff typically engages clients bedded down at night between 42nd St and 45th St as well as between 47th St and 48th St. Many individuals engaged on this stretch come and go which makes rapport building quite difficult. Caseload clients, less frequently engaged in the area, tend to be connected to transitional housing services or in the referral process.

**42nd St bet 7th Ave and 9th Ave**

Outreach has continued to engage the numerous homeless individuals regularly encountered on this block. The population here is highly transient, and outreach engagements are often with unknown clients.

**8th Ave bet 39th St and 42nd St (PABT)**

S2HM visits this area regularly and reports steady homeless activity across morning, day, and evening shifts. A caseload client of concern maintains in an encampment here and routinely declines outreach services. Over the last several months, overnight staff have encountered relatively few clients bedded down, mostly unknown individuals.

**8th Ave bet 33rd St and 35th St**

Outreach teams frequently canvass these two blocks of 8th Ave, which have historically been very active with panhandling and drug-related activity. Outreach teams continue to note significant presence around the nearby Duane Reade (34th St and 8th Ave) and McDonald's (8th Ave between 34th St and 35th St).

**8th Ave bet 31st St and 33rd St (General Post Office)**

Outreach teams visit this location often and encounter a varied number of homeless individuals. Many of them are well-known to outreach staff and are engaged in the housing process or are working with other service providers. During the day, numerous individuals rest on the post office stairs. Recently, this section of 8th Ave has been less active at night.

***Chelsea Park***

Outreach teams visit this mainstay of homeless activity multiple times through out the day every day. During the day, there is a steady flow of transient homeless activity and at night handful of highly entrenched homeless individuals bed down regularly. In order to address a variety of obstacles toward housing, S2HM coordinates with several other social agencies to provide services to the homeless

***11<sup>th</sup> Ave and 48<sup>th</sup> St.***

An encampment exists at this location that is occupied by an individual who has been highly entrenched on the street. Our outreach teams have been working with them toward accepting services over a long period of time and have been frequently monitoring their safety in the meantime

***34<sup>th</sup> St bet 8<sup>th</sup> Ave and 9<sup>th</sup> Ave***

Although homeless activity has decreased in comparison to the past, homeless individuals continue to be encountered, especially near the corner of 34th St and 8th Ave.

***41<sup>st</sup> St bet 10<sup>th</sup> Ave and Dyer Ave***

Homeless activity at this location fluctuated but has since decreased dramatically. Following increased S2HM outreach efforts and collaboration with community stakeholders, the location remains clear of encampments.

***39th St bet 9th Ave and 10th Ave***

Outreach teams visit this area weekly and are working to connect the individuals randomly observed bedded down here to housing and other services.

***39th St bet 10th Ave and 11th Ave***

Activity has greatly reduced in this once highly active encampment site. Outreach teams and case managers visited this location weekly and have reported a decline in homeless activity.

***38th St bet 9th Ave and 10th Ave***

This once prominent encampment location has since been removed and a welcome location to unknown homeless individuals who are resistant to transitional housing services. Outreach teams are working to build rapport with these individuals to explore housing options available to them.

***Dyer Ave bet 34th St and 36th St***

Outreach teams visit this active panhandling location often due to fluctuating homeless activity. More recently, a couple of clients bed down here overnight have received placement. Outreach teams regularly find placement for individuals who frequent this area and are working to locate appropriate placement for other individuals although drug use has remained a barrier in them accepting housing.

***31st St and 32nd St bet 6th Ave and 7th Ave***

While these blocks have historically been a popular homeless location due to their proximity to the St Francis Church complex, the population bedded down here is significant. Overnight teams visit this location nightly and are working to connect clients to caseload services and transitional housing opportunities.

***30th St bet 9<sup>th</sup> and Dyer***

Staff are continuing to work to connect the few individuals observed infrequently bedded down here to



housing and other services.

***23rd St bet 7th Ave and 8th Ave***

Outreach teams visits this encampment multiple times daily. While staff and supervisors have been working on housing with the entrenched clients bedded down at this location, S2HM management has joined with DHS and community leaders in exploring collaborative solutions.

***6th Ave bet 23rd St and 29th St***

S2HM remains vigilant around the persistent illegal vending and the homeless population attracted to this area, particularly between 23rd St and 24th St. Several individuals who regularly frequent this location have been working closely with outreach teams to overcome barriers to housing.

**Outreach Team Placements**

Placements for the four weeks ended Tuesday 2/15:

<b><i>Date</i></b>	<b><i>Client's Street Location</i></b>	<b><i>Placement Facility Type</i></b>	<b><i>Borough</i></b>
1/24	34 St bet 7 & 8 Aves	Church Bed Program	Manhattan
2/1	34 St bet 7 & 8 Aves	Safe Haven	Bronx
2/1	W 42nd and 8 <sup>th</sup> Ave	Stabilization Bed Program	Manhattan
2/3	34 St bet 7 & 8 Aves	Safe Haven	Manhattan
2/10	33 <sup>rd</sup> and 7 <sup>th</sup> Ave	Stabilization Bed Program	Manhattan

## Top 30 Complaints

04 MANHATTAN January 2022

Descriptor 1	# of SRs
Noise: Construction Before/After Hours (NM1)	42
Noise: air condition/ventilation equipment (NV1)	18
Noise, Barking Dog (NR5)	16
Lead Kit Request (Residential) (L10)	14
Noise: Construction Equipment (NC1)	12
Hydrant Leaking (WC1)	11
Noise: Jack Hammering (NC2)	10
Leak (Use Comments) (WA2)	8
Dirty Water (WE)	7
Noise: Alarms (NR3)	7
Air: Odor/Fumes, Vehicle Idling (AD3)	6
Manhole Cover Missing (Emergency) (SA3)	6
Manhole Cover Broken/Making Noise (SB)	5
Catch Basin Clogged/Flooding (Use Comments) (SC)	4
Hydrant Running (WC3)	4
Chemical Spill/Release (HA1)	3
Hydrant Defective (WC2)	3
Hydrant Running Full (WA4)	3
Manhole Sunken/Damaged/Raised (SB1)	3
Other Water Problem (Use Comments) (WZZ)	3
Possible Water Main Break (Use Comments) (WA1)	3
Unsafe Chemical, Storage (HC1)	3
Air: Smoke, Chimney or vent (AS1)	2
Asbestos Complaint (B1)	2
Hydrant Knocked Over/Missing (WC)	2
Sewer Backup (Use Comments) (SA)	2
Air: Odor/Fumes, Dry Cleaners (AD1)	1
Chemical Odor (HD1)	1
Cloudy Or Milky Water (QB1)	1
Excessive Water In Basement (WEFB)	1
Manhole Overflow (Use Comments) (SA1)	1
No Water (WNW)	1
Noise: Private Carting Noise (NQ1)	1
Oil Spill On Street, Large (HQL)	1
Other Sewer Problem (Use Comments) (SZZ)	1
Street Flooding (SJ)	1
Wastewater Into Catch Basin (IEB)	1
Water Meter Broken/Leaking - Private Residence (CMR)	1