



CITY OF NEW YORK
MANHATTAN COMMUNITY BOARD FOUR

Phone: 212-736-4536
www.nyc.gov/mcb4

LOWELL D. KERN
Chair

JESSE R. BODINE
District Manager

DISTRICT SERVICE CABINET MINUTES

Date: Wednesday, May 19, 2021
Time: 10:00am
Virtual Meeting

NYPD:

Midtown North Precinct

- Monthly Reports:
 - Top Collision prone location: **W 57th Street/11th Avenue; W 55th Street/12th Avenue; W 48th Street/10th Avenue**
 - Top three major crimes: **robberies, burglary & grand larceny**
 - Top Quality of Life Issues: **Noise complaints from motor bikes; cars with loud mufflers & homeless**
 - Public Safety Concerns on 10th Avenue from West 45th- West 55th Street Corridor: **W 55th Street/10th Avenue: People drinking from 9am-10pm. Will be having the location monitored**
 - Precinct parking reconfiguration on West 54th Street: **The parking concerned was fixed**

Midtown South Precinct

- Monthly Reports:
 - Top Collision prone location: **W 45th Street/9th Avenue; W 44th Street/9th Avenue; W 42 to W48th Street/9th Avenue**
 - Top three major crimes: **robberies, felony assaults & grand larceny**
 - Public safety report on West 36 Street: **Location has improved. There are some actors hanging out closer to 8th Avenue and the individuals are not from the shelters.**
 - **West 40th Street (8/9): The location became a hot profile once it was know that the person that attacked the lady on W 43rd Street lived there.**

10th Precinct

- Monthly Reports:
 - Top Collision prone location: **no list to provide at this time**
 - Top three major crimes: **robberies, felony assaults & grand larceny**
 - Top Quality of Life Issues: **Homeless**

13th Precinct

- Monthly Reports:
 - Top Collision prone location: **W 23rd Street/6th Avenue; W 23rd Street/7th Avenue; W 25th Street/6th Avenue**
 - Top three major crimes: **Grand Larceny, Robberies & Burglaries**
 - Top Quality of Life Issues: **Noise, Homeless and bikes on sidewalk**
 - 13th Precinct: Update on QOL and Public Safety issues on 6th Avenue and lower West 20s: **Is on the radar of the pct.**

FDNY/EMS

- Fire\Service Stat Report for CB4 for the last 30 days: **stats from April 2020 verses April 2021, there's a substantial increase in all incidents it's basically covid related. population is moving back into the area. Structural fires is down by 12%. Non-structural fires up 280% increase. Suspicious Fires: 1%. Non-medical emergencies up 38.5%. medical emergencies is up 116%. false alarms is up 50%, Total Incidents up 74%.**
- EMS – Station #7:

DHS & Homeless Outreach (DHS, Breaking Ground, Urban Pathways)

District Report

- Breaking Ground: Homeless Outreach Report: **See attachment**

DOT:

- **Ongoing:**
 - Signal light change at the intersection of West 23 Street and 10th Avenue: **signals division sent an email to geometric design (4/20/21), which is the division that does the markings they review the markings. Has not received an update yet.**
 - West 52nd Street Bike painting: Construction Dumpster blocking the lane just east of 9th Avenue: **Dumpster was removed and will inform MCB4 when the bike lane lines will be painted**

DOB

- **Ongoing:**
 - **Stop Work Orders**
 - 317-319 West 35 Street: **Stop work still in place. Zoning injunctions have been ordered and will continue to monitor the site**
 - 343 West 47 Street: **Stop work order still in place. Zoning injunctions have been ordered and will continue to monitor the site**

DEP/DDC

- **DEP See attachment**
 - **Top three DEP 311 complaints: The top 10 NYC DEP service requests made for your district in the month of April.**

- **The total number of DEP 311 calls is 317.**
- **Noise Construction Before/After Hours = 119**
- **Noise: Construction Equipment = 28**
- **Noise: Ice Cream Truck = 13**
- **Air: odor/Fumes, Vehicle Idling = 12**
- **Lead Kit Request (Residential) = 12**
- **Noise: air condition/ventilation equipment = 12**
- **Hydrant running = 11**
- **Noise: Dog Barking = 11**
- **Noise: Alarms = 11**
- **Noise: Jack Hammering = 11**
- **Leak (use comments) = 10**
- **DDC**
 - **Project Updates:**
 - **MED 609 – Water Main Installation 9th Ave West 50s Street -Wayne Brown – Completion Date: November 2021: Currently working at West 57th Street between W 56th /W 57th excavating to put in the new bus pad. Will be doing a full restoration from curb to curb. Currently have done installing a new regulator. 20inch regulator and 20 inch water main.**
 - **MED598B – Trunk Water Main West 30th Street – Mike Whitfield – Completion Date: Spring 2022: Currently at W 34th Street working.**
 - **MED-645 – Water Main Installation 10th/11th Ave and West 20th St./West 21 Str – Sayda Noboa-Torres – Completion Date: Spring 2022: Still excavating at this location. The crew is in the process of putting base concrete/asphalt on 10th Avenue. Once this is done the bus stop will be restored at 10th Avenue West 21/22 Streets.**
 - **HWMP2020 – Gansevoort Area Reconstruction – Sofia Noboa – Completion Date: June 2021: North of W 14 Street currently ConEd is work in the intersection of W 15th Street/9th Avenue for a electrical layout. For this operation the contractor had to close the intersection from 7am to 3:30pm. This operation will take about a month. Northwest corner of W 16th Street/9th Avenue ConEd is working on the electrical manhole and it was found that there is a gas main and it needs to be relocated. The work will be expedited, the work will be done 7 days a week 10-12 hrs a day. The completion date has changed and it is tentatively before December 2021.**
 - **HWPEDSF4 - Multi-Site Ped Ramp at West 34 Street 8th/9th Avenue – Myriam Benjamin- Completion Date: Spring 2022: Contractor is still working on Con Eds utility relocation on W 34th Street (8/9) & 8th Avenue (W44th/W43rd). No set timeline**

DSNY

- **Illegal Dumping Locations: Hot Dog Cart Vendors are an in along 9th Avenue and have sent to Enforcement. Homeless cleanup continues in conjunction**

with DHS. 6th Avenue/W24th Street: street vendors have reappeared.
Construction on Water main locations are to maintain the job sites.

Con Edison

- Current work locations within CD4: starting 5/20/2021 at our substation at West 19th street that would be the Northwest corner of 19th and seven have to do an emergency transformer replacement. the notice was sent out about maybe an hour before this meeting started, there will be a crane on the street, there will be some noise, they have to use a light at night and don't believe it will be floodlights.
- Con Edison plans a full roadway closure on W 29th Street between 11th & 12th Ave in the borough of Manhattan. The roadway closure will commence on Saturday, May 22nd 2021 to Monday, June 20th 2021. This Full Roadway Closure will take place Saturday 8am-6pm & Sunday 9am-6pm. This work involves the upgrade of each gas service on this block. There will be minimal interruption to gas service in the area. Please note that this roadway closure is subject to extension based on the project scope of work.

PANYNJ

- Facility\Operation Updates: Starting to ramp up for twice daily power washing on Dyer Corridor. It will start after Memorial Day.
- Ongoing: Status of Astro's Dog Run: The lock has been changed and done some repairs on the wall. Also looking to raise the height of the fence in an attempt to prevent homeless getting into the park.

NYCEM

- Hurricane Awareness Week (May 9-15):
- While the Atlantic Hurricane Season does not begin until June 1, Hurricane Awareness Week runs from May 9-15, 2021.
- During Hurricane Awareness week, NYC Emergency Management encourages all New Yorkers to be mindful during this time, check to see if you or your family are within an evacuation zone, and make a plan for hurricane season.
- With Coastal Storm Evacuation Zone changes coming, stay tuned to our social media platforms and our [NYC.gov/knowyourzone](https://www.nyc.gov/knowyourzone) website for updates.
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- Notify NYC
- Created by NYC Emergency Management (NYCEM), Notify NYC is New York City's official source for information about emergency alerts and important city services. Notify NYC is FREE however, an account is necessary to receive notifications.
- New Yorkers can receive notifications from Notify NYC via the application, Twitter, email, text, or phone calls in 14 languages.
- Staying informed is an important aspect of the Notify NYC program so during account set up users can select to receive notifications from up to five different zip codes.
- The program currently has 920K subscribers.
- MN: 91,478
- For the month of April 2021, Notify NYC sent out 247 notifications.

- o MN: 45
- o Shortcode messaging: COVID (692-692): 6
- · To enroll, please visit <https://a858-nycnotify.nyc.gov/>
- Help us promote Notify NYC in your community districts by requesting a presentation
- for your board via email at Intergov@oem.nyc.gov.
-
- A Day in the Life Series
- · For Immigrant Heritage Month, NYC Emergency Management featured Bushra Mollick, a Crisis Communications Manager, and Kevin Leung, the Program Manager for Individual Preparedness
- · To learn more about their roles and backgrounds visit the NYCEM YouTube channel: [Bushra Mollick A Day in the Life](#) or [Kevin Leung: A Day in the Life](#)
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- Become a Cooling Center Partner – Share Your Space
- · All New Yorkers deserve a place to keep cool during hot, humid days. You can help support communities during periods of extreme heat by sharing your space.
- · The City is looking for locations across the five boroughs that can serve as cooling centers – safe, air-conditioned facilities where New Yorkers seek relief from extreme heat. Organizations citywide are encouraged to participate by providing potential sites or facilities that could be used in both emergency and non-emergency times.
- · [Visit the Share Your Space Survey online](#) to register to become a cooling center partner this summer season!
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- DCWP
- Starting on June 1st DCWP will be taking the lead enforcement for street vendors both food and street vending. Inspectors will be going around the city and if necessary, will issue summons.

Next DSC meeting: Wednesday, June 16th at 10:00AM

The meeting will begin promptly at 10:00 AM and will last approximately an hour and quarter. As always, it is important for everyone to attend so that productive multi-agency dialogues may occur. Please contact the Board Office regarding questions about the meeting. Thank you in advance for your cooperation.



Vincent Sapienza
Commissioner

FOR IMMEDIATE RELEASE: May 10, 2021
CONTACT: depressooffice@dep.nyc.gov, (718) 595-6600
No. 13

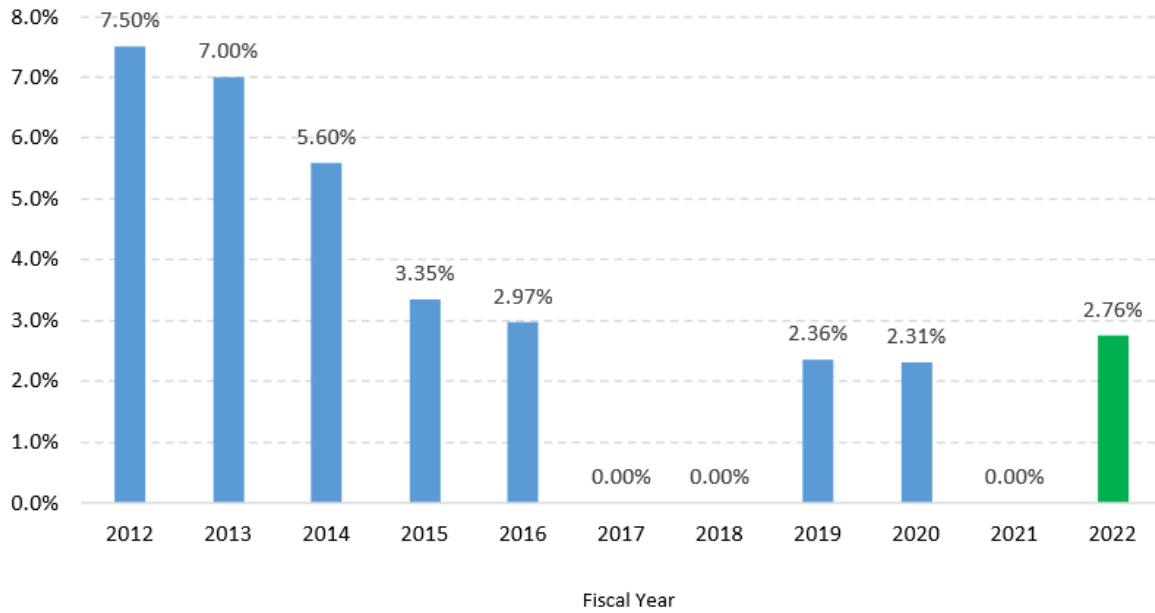
RATE PROPOSAL WOULD KEEP THE COST OF WATER IN NEW YORK CITY WELL BELOW THE NATIONAL AVERAGE

Administration's commitment to lower rental payments has retained more than \$1 billion in the water system, keeping rates affordable while ensuring funding for critical drinking water and wastewater projects including the completion of shafts for the Brooklyn/Queens leg of City Water Tunnel No. 3 and the Gowanus Canal Superfund cleanup

The New York City Department of Environmental Protection (DEP) today proposed a 2.76 percent increase in the Fiscal Year 2022 (FY22) water rate to the New York City Water Board. The proposed rate would keep the cost of water in New York City below the national average. Since Mayor de Blasio made the commitment to return the rental payment to the water system, more than \$1 billion of ratepayer funds have stayed in the system, helping to fund critical programs while keeping rates low for property owners and businesses. The proposed rate increase is subject to review and approval by the Water Board.

The proposal also expands by \$10 million – a 50 percent increase – the Board's existing affordability programs for low-income homeowners and multi-family housing properties that are expected to benefit as many as 96,000 small property owners and 48,000 affordable apartment units, respectively, reflecting up to an additional 45,000 new customers and up to an additional 8,000 affordable apartment units. In addition, the proposal recommends freezing the minimum charge at \$1.27 per day for the sixth consecutive year for those customers who use fewer than 90 gallons per day.

“Thanks in large part to Mayor de Blasio’s commitment to return the rental payment to the water system, in addition to effective management of DEP’s operations and the system’s balance sheet, we are able to fully fund the City’s critical drinking water and wastewater systems while keeping the cost of water in New York City below the national average,” said **DEP Commissioner Vincent Sapienza**. “In addition, we are extending savings to as many as 96,000 low-income, senior, and disabled customers, as well as providing bill credits to keep up to 48,000 multi-family housing units affordable.”



WHAT THE PROPOSED RATE WOULD MEAN FOR AN AVERAGE CUSTOMER:

If the 2.76 percent water rate increase is adopted by the Board:

- A typical single-family homeowner will see an increase from \$967/year to \$994/year for water and sewer bills – an increase of \$2.22/month (based on an average consumption of 70,000 gallons of water per year).
- A typical multi-family unit with metered billing will see an increase from \$718/year/unit to \$738/year/unit – an increase of \$1.65/month (based on an average consumption of 52,000 gallons of water per year).

CONTINUING EMPHASIS ON AFFORDABILITY:

DEP is focused on maintaining a package of rates and billing policies that keep costs at a reasonable level for customers facing affordability challenges. A number of billing policies emphasizing rate affordability are expected to be expanded for FY22:

- The Home Water Assistance Program will be expanded by \$8 million to provide an increased bill credit of \$145 to up to 96,000 low income households. Customers do not need to apply or take other action to receive the credit, since DEP and the Water Board work with other governmental entities to identify eligible properties. The program was first introduced for FY 2015, and has been presented to the Water Board for reauthorization and a funding expansion in FY21.
- The Multifamily Water Assistance Program, which provides a bill credit of \$250 per affordable residential unit, will be expanded by up to \$2 million to include up to 48,000 units located in multifamily properties with at least fifteen years remaining on a rental affordability agreement with either the NYC Department of Housing Preservation and Development or the NYC Housing Development Corporation. The program was first implemented for FY 2018, and has

been presented to the Water Board for reauthorization and a funding expansion in FY22. The ranking formula first introduced in FY 2019, that allocates credits by assigning a preference to the most affordable units, based on area median income, would continue to be used in FY22.

- Freezing the minimum charge. Customers who use less than 902 gallons per day are billed at the minimum water charge of \$1.27 per day, including wastewater charges. DEP proposes to freeze the minimum charge for the sixth consecutive year at the FY 2014 rate, benefitting many single family homeowners, including many senior citizens. For customers billed based on the minimum charge, the annual water and sewer bill is \$464 per year.

In addition, Mayor de Blasio is not requesting a Rental Payment from the water system for FY22.

NYC WATER RATES ARE BELOW THE AVERAGE OF LARGE U.S. CITIES

NYC water rates are approximately 20 percent below the average for the thirty largest U.S. cities.

RATE HEARINGS

The Water Board is responsible for considering and adopting water and wastewater rates following the proposal and subsequent public hearings. The New York City Water Board has scheduled two public hearings via conference call for the upcoming FY22 water rate proposal:

Tuesday, June 1 at 12pm: 347-921-5612, access code 107181687#

Wednesday, June 2 at 6pm: 347-921-5612, access code 875205402#

The public is welcome to submit written testimony or comments to the Board by email at nycwaterboard@dep.nyc.gov, or by mail to NYC Water Board, 59-17 Junction Blvd., 8th Floor, Flushing, NY 11373. Following the public hearing, the Water Board will meet later in June to consider and adopt FY22 rates; new rates would become effective on July 1, 2021.

DEP manages New York City's water supply, providing approximately 1 billion gallons of high quality drinking water each day to more than 9 million residents, including 8.3 million in New York City. The water is delivered from a watershed that extends more than 125 miles from the city, comprising 19 reservoirs and three controlled lakes. Approximately 7,000 miles of water mains, tunnels and aqueducts bring water to homes and businesses throughout the five boroughs, and 7,500 miles of sewer lines and 96 pump stations take wastewater to 14 in-city treatment plants. DEP has nearly 6,000 employees, including almost 1,000 in the upstate watershed. In addition, DEP has a robust capital program, with a planned \$20.1 billion in investments over the next 10 years that will create up to 3,000 construction-related jobs per year. For more information, visit nyc.gov/dep, like us on [Facebook](https://www.facebook.com/nycwaterboard), or follow us on [Twitter](https://twitter.com/nycwaterboard).

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MIDTOWN HOMELESSNESS OUTREACH REPORT
Breaking Ground Street-to-Home Manhattan
May 19, 2021 Update

Catchment Area

Breaking Ground Street-to-Home Manhattan's catchment area extends from the north side of 23rd St to the south side of 59th St, river to river.

Neighborhood Homeless Outreach Efforts

BG S2HM conducts street outreach to homeless individuals in the Chelsea and Hell's Kitchen neighborhoods on a daily basis—visiting encampments, hotspots, and chronic clients with the goal of linking street homeless individuals to housing and other vital services.

Joint Operations

S2HM outreach teams conduct weekly joint outreach operations with Times Square Alliance and New York City Relief. S2HM also conducts joint outreach operations with street medicine teams and other outreach providers on an as-needed basis. There have been no recent joint outreach operations with NYPD.

Outreach Team Placements

Placements for the four weeks ended Wed 5/19:

- On 4/22, outreach staff engaged a client in Chelsea Park and placed him at a safe haven in the Bronx.
- On 4/23, outreach staff engaged a client at 36th St and Dyer Ave and placed him at a HASA facility in Manhattan.
- Also on 4/23, outreach staff engaged a client at 25th St and Broadway and placed him at a safe haven in Queens.
- On 4/27, outreach staff engaged a client on 25th St between 6th Ave and 7th Ave and placed him at a safe haven in Manhattan.
- On 4/29, outreach staff engaged a client at 30th St and Broadway and placed him at a safe haven in the Bronx.
- Also on 4/29, outreach staff engaged a client at 29th St and Broadway and placed him at a safe haven in Queens.
- On 4/30, outreach staff engaged a client at 23rd St and Broadway and placed him at a stabilization bed facility in Queens.
- Also on 4/30, outreach staff engaged a client in Chelsea Park and placed him at a stabilization bed facility in Manhattan.
- On 5/3, outreach staff engaged a client on 8th Ave between 43rd St and 44th St and placed her at an intake shelter in the Bronx.

- On 5/5, outreach staff engaged a client at Chelsea Park and placed him at a safe haven in the Bronx.
- On 5/6, outreach staff engaged two clients in Bryant Park and placed them at a family intake shelter in Manhattan.
- On 5/7, outreach staff engaged a client at 23rd St and 6th Ave and placed him at a safe haven in Manhattan.
- On 5/10, outreach staff engaged a client in Chelsea Park and placed him at a safe haven in the Bronx.
- On 5/12, outreach staff engaged a client at 31st St and 7th Ave and placed him at a safe haven in the Bronx.
- Also on 5/12, outreach staff engaged two clients at 33rd St and 7th Ave and placed them at a family intake shelter in Manhattan.
- On 5/13, outreach staff engaged a client in Chelsea Park and placed him at a stabilization bed facility in Manhattan.
- Also on 5/13, outreach staff engaged a client on 39th St between 9th Ave and 10th Ave and placed him at a drop-in center in Manhattan.
- On 5/16, outreach staff engaged a client on Broadway between 46th St and 47th St and placed him at a stabilization bed facility in Queens.

Current Areas of Concern

BG S2HM continues to provide homeless outreach services at all the areas of concern identified in recent months. Highlights for the four weeks ended Wed 5/19 include:

Columbus Circle

Outreach teams report that this area has been mostly free of homeless activity for the last several weeks. On occasion, however, clients are encountered bedded down overnight.

58th St and 59th St under West Side Hwy

Outreach teams, case managers, and supervisors have had a daily presence here for many months due to the proliferation of complex encampments. Following the placement of several clients and the cleanup of their encampments, this area has been largely free of homeless activity in recent weeks.

DeWitt Clinton Park

Outreach has been canvassing and reporting on this location frequently over the last several months. In April, S2HM case management staff placed two entrenched clients from this location at a stabilization bed facility in Manhattan. Following these placements, homeless activity at this location has been reduced.

51st St bet 8th Ave and 9th Ave

Following an intense schedule of DHS/DSNY cleanups in April, this area has been mostly free of homeless activity for the last few weeks.

51st St bet 9th Ave and 10th Ave

Outreach teams have been visiting this location at least daily for many weeks in response to steady homeless activity. A caseload client of significant concern was bedded down here until recently, when she accepted placement at a stabilization bed facility in Manhattan. Outreach staff members are continuing to develop relationships with the clients who remain. In addition, this location is frequently

scheduled for DHS/DSNY cleanups, most recently on 5/18.

8th Ave bet 42nd St and 59th St

Outreach teams canvass this long stretch of 8th Ave (particularly from 57th St to 59th St) on a daily basis and engage and offer services to the numerous homeless individuals regularly encountered.

42nd St bet 8th Ave and 9th Ave

Outreach has continued to engage the numerous homeless individuals on this block. Most of the clients regularly encountered are on caseload and are working toward housing.

8th Ave bet 39th St and 42nd St (PABT)

S2HM visits this area regularly. Outreach teams report steady homeless activity around PABT across morning, day, and evening shifts. Over the last several months, overnight staff has encountered relatively few clients bedded down.

8th Ave bet 33rd St and 35th St

Outreach teams frequently canvass these two blocks of 8th Ave, which have historically been very active with panhandling and drug-related activity. Recently, this stretch of 8th Ave has been more active at night, likely due to the overnight shutdown initiative at Penn Station. Outreach teams continue to note significant NYPD presence around the nearby Duane Reade (34th St and 8th Ave) and McDonald's (8th Ave between 34th St and 35th St).

8th Ave bet 31st St and 33rd St (General Post Office)

Outreach teams visit this location often and encounter a varied number of homeless individuals. Many of them are well-known to outreach staff and are engaged in the housing process. Recently, this stretch of 8th Ave has been more active at night, likely due to the overnight shutdown initiative at Penn Station. This location has also been the target of DHS/DSNY cleanups.

34th St between 8th Ave and 9th Ave

This location has seen increased police activity and an ongoing police presence in response to crime in late-2020. Although homeless activity decreased, and remains lower, homeless individuals continue to be encountered, especially near the corner of 34th St and 8th Ave.

41st St bet 10th Ave and Dyer Ave

Over the past several months, homeless activity at this location has fluctuated. DHS/DSNY cleanups in April improved conditions, but several encampment residents remained and rebuilt. In response, S2HM increased outreach efforts further and began working with community stakeholders toward a resolution. This location was recently targeted by the Mayor's office for daily cleanups, which are scheduled to begin on 5/19.

39th St bet 9th Ave and 10th Ave

Outreach teams visit this encampment at least daily and are working to connect the individuals bedded down here to housing and other services. In addition, this location was recently targeted by the Mayor's office for daily cleanups, which are scheduled to begin on 5/19.

38th St bet 9th Ave and 10th Ave

Outreach teams visit this former encampment location at least daily and are working to connect the remaining individuals bedded down here to housing and other services.

Dyer Ave bet 34th St and 36th St

Outreach teams have been visiting this location frequently for many months due to fluctuating homeless activity. S2HM case management staff is working with the homeless individuals who remain. This location was recently targeted by the Mayor's office for daily cleanups, which are scheduled to begin on 5/19.

31st St and 32nd St bet 6th Ave and 7th Ave

While these blocks have historically been a popular homeless location due to their proximity to the St Francis Church complex, the population bedded down here has increased during recent weeks, likely due to the overnight shutdown initiative at Penn Station. Overnight teams visit this location daily and are working to connect clients to caseload services and transitional housing opportunities.

30th St bet 11th Ave and 12th Ave [New Location]

Outreach teams visit the separate encampments on this block at least daily, and staff is working to connect the individuals bedded down here to housing and other services.

23rd St bet 7th Ave and 8th Ave

Outreach teams have been visiting this encampment daily since January. While staff and supervisors have been working on housing with the entrenched clients bedded down at this location, S2HM management has joined with DHS and community leaders in exploring collaborative solutions. This location has also been targeted for frequent DHS/DSNY cleanups in the last several weeks. On or around 5/16, the residents of this longstanding encampment moved across 23rd St.

6th Ave bet 23rd St and 25th St

Outreach teams canvass this stretch of 6th Ave at least daily in response to community concerns. Persistent illegal vending continues to attract a number of homeless individuals, who are steadily engaged by outreach teams for placement into transitional housing and other services. (On 5/7, for example, outreach staff engaged a client at 23rd St and 6th Ave and placed him at a safe haven in Manhattan.) This location has also been regularly scheduled for DHS/DSNY cleanups.

Top 30 Complaints

04 MANHATTAN April 2021

Descriptor 1	# of SRs
Noise: Construction Before/After Hours (NM1)	119
Noise: Construction Equipment (NC1)	28
Noise, Ice Cream Truck (NR4)	13
Air: Odor/Fumes, Vehicle Idling (AD3)	12
Lead Kit Request (Residential) (L10)	12
Noise: air condition/ventilation equipment (NV1)	12
Hydrant Running (WC3)	11
Noise, Barking Dog (NR5)	11
Noise: Alarms (NR3)	11
Noise: Jack Hammering (NC2)	11
Leak (Use Comments) (WA2)	10
Manhole Cover Broken/Making Noise (SB)	8
Catch Basin Sunken/Damaged/Raised (SC1)	5
Hydrant Defective (WC2)	5
Catch Basin Clogged/Flooding (Use Comments) (SC)	4
Dirty Water (WE)	4
Hydrant Leaking (WC1)	4
No Water (WNW)	3
Noise: Private Carting Noise (NQ1)	3
Oil Spill On Street, Large (HQL)	3
Other Sewer Problem (Use Comments) (SZZ)	3
Other Water Problem (Use Comments) (WZZ)	3
Street Flooding (SJ)	3
Hydrant Running Full (WA4)	2
Taste/Odor, Chemical (QA2)	2
unknown odor/taste in drinking water (QA6)	2
Air: Smoke, Chimney or vent (AS1)	1
Asbestos Complaint (B1)	1
Chemical Odor (HD1)	1
Chemical Spill (IAC)	1
Cloudy Or Milky Water (QB1)	1
Excessive Water In Basement (WEFB)	1
Hydrant Knocked Over/Missing (WC)	1
Illegal Use Of A Hydrant (CIN)	1
LOW WATER PRESSURE - WLWP	1
Noise: lawn care equipment (NCL)	1
Noise: Manufacturing Noise (NK1)	1
Odor In Sewer/Catch Basin (ICB)	1
Plate Noisy/Sunken/Raised (SB5)	1