



CITY OF NEW YORK  
**MANHATTAN COMMUNITY BOARD FOUR**

P.O. Box 2622, New York, NY 10108  
[www.mcb4.nyc](http://www.mcb4.nyc)

**LOWELL D. KERN**  
Chair

**JESSE R. BODINE**  
District Manager

November 13, 2020

Ed Pincar  
Manhattan Borough Commissioner  
NYC Department of Transportation  
59 Maiden Lane, 37<sup>th</sup> Floor  
New York, NY 10038

**Re: CitiBike Expansion and Infill Plans**

Dear Borough Commissioner Pincar,

Manhattan Community Board 4 (MCB4) thanks the NYC Department of Transportation (DOT) for the presentation to our Transportation Planning Committee on CitiBike's expansion and infill plans in our district. While we are generally supportive of the plan, MCB4 at its November 4<sup>th</sup> Full Board meeting by a vote of 44 in favor, 0 opposed, 0 abstaining, and 0 present not eligible, request that you 1) expand rider education and 2) increase station maintenance to twice a month and co-locate bike corrals alongside Citibike stations.

We appreciate any efforts CitiBike/Lyft has taken to educate its riders, but clearly more outreach is needed. CitiBike/Lyft's mobile app is an opportunity for user education. The app should have a splash page with a large-type summary of relevant regulations. We'd also like to see such compliance messaging on the DOITT kiosks throughout our district (and beyond) aimed at all cyclists.

We believe that the co-location of bike corrals and CitiBike docks plays an important role in delivering an equitable cycling infrastructure to our district and the city at large.

We also heard from a number of residents that existing docking stations are not being cleared of refuse on a regular basis. We request an enhanced cleaning schedule as well as some signage/wayfaring/instructions for users to throw away their garbage in the nearest receptacles.

Sincerely,



Lowell D. Kern  
Chair  
Manhattan Community Board 4



Christine Berthet  
Co-chair  
Transportation Planning Committee



Dale Corvino  
Co-chair  
Transportation Planning Committee

cc: CitiBike/Lyft