



Workers Justice Project

LOS DELIVERISTAS UNIDOS

Presentation to Manhattan CB2 Transportation Committee

September 29, 2026



@workersjusticeproject



@workersjusticep





Workers Justice Project **LOS DELIVERISTAS UNIDOS**

Los Deliveristas Unidos (LDU) is a union of app-based delivery workers from Latin America, West Africa, South Asia, and many other immigrant communities across New York City. Since 2020, LDU has been organizing to build collective power and win better working conditions for over 80,000 delivery workers across platforms like Uber Eats, DoorDash, Grubhub, Wonder, Panda, Fantuan, and others.

We are organizing to raise pay standards, secure job stability, and build a culture of safety so no Deliverista is injured or killed on the job.





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LOS DELIVERISTAS UNIDOS



THE MAIN ISSUES FACING 80,000 APP DELIVERY WORKERS IN THE INDUSTRY INCLUDE:

1 UNSAFE WORKING CONDITIONS

61% of delivery workers report a higher risk of injury and 36% report a higher risk of assault, with about 10 delivery workers dying each year on city streets—making app delivery one of the most dangerous jobs in NYC.

2 DEACTIVATION

Algorithmic “firing” without cause or due process, used as part of app systems to intensify control and pressure workers to deliver more orders in less time. Deactivation can mean permanent removal, temporary lockouts, or restrictions on scheduling.



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THE MAIN ISSUES FACING 80,000 APP DELIVERY WORKERS IN THE INDUSTRY INCLUDE:

3

LACK OF MICROMOBILITY AND E-BIKE STREET INFRASTRUCTURE

Insufficient secure bike parking, charging stations, designated delivery zones, protected bike lanes, and Deliverista hubs—makes delivery work more unsafe and dangerous for workers.

4

LACK OF LABOR PROTECTIONS FROM NEW FORMS OF ALGORITHMIC CONTROL AND SYSTEMS

Delivery workers face extreme surveillance, pressure to deliver faster, accept all orders, travel longer distances, and complete more bundled deliveries. App rating systems also determine access to hours and work opportunities, causing deliveristas to face discrimination and making delivery work more unsafe.



Workers Justice Project

OUR IMPACT: WHAT WE'VE ACHIEVED

01

Millions in stolen wages recovered for delivery workers



02

Passing laws to protect delivery workers: minimum pay, deactivation protection + more



03

Launching the nation's first Deliverista Hub



04

Street safety and safe battery charging work with DOT





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BUILDING STRONGER MICROMOBILITY AND E-BIKE STREET SAFETY INFRASTRUCTURE

- Secure bike parking
- Designated delivery zones
- Protected bike lanes
- E-bike charging stations
- Deliverista hubs

Street safety education must go hand in hand with expanding labor rights and holding apps accountable.





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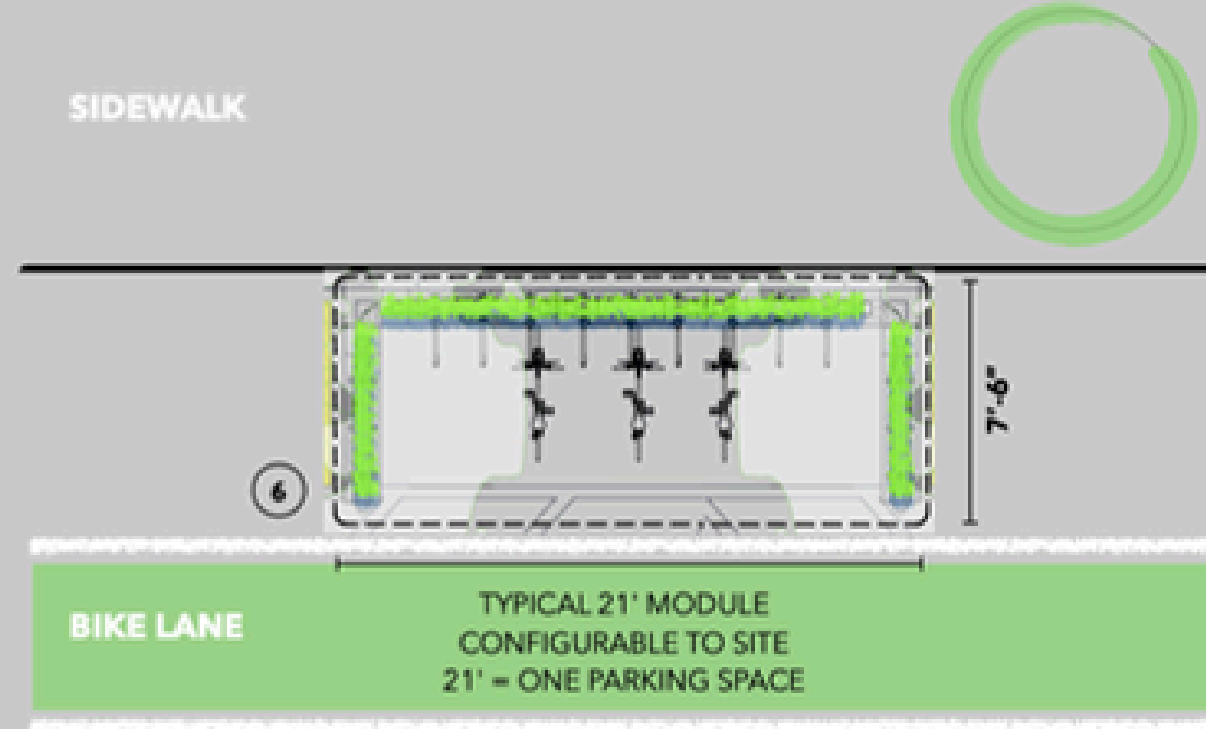
Deliverista Rest Stop / LDU / WJP

CONFIDENTIAL DRAFT

FANTÁSTICA

DELIVERISTA REST STOP

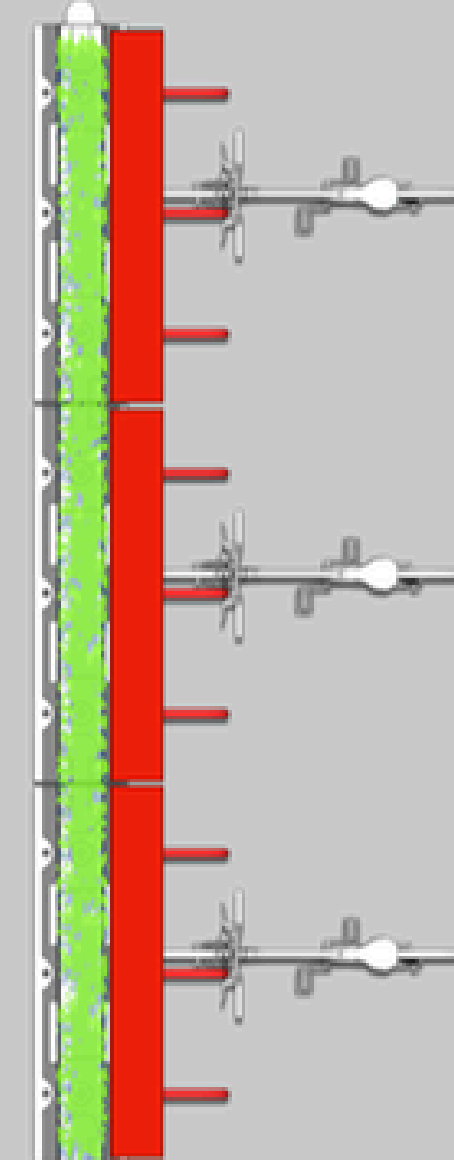
MODULAR ON-STREET INFRASTRUCTURE SYSTEM FOR DELIVERY WORKERS



STREET

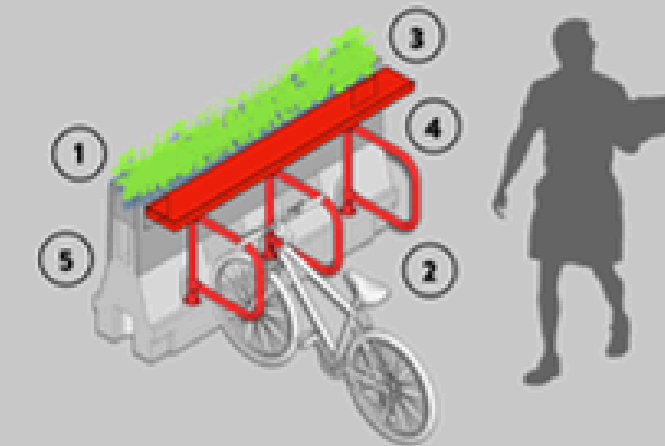


1. Water Barrier + Built-in Planter / Anti-graffiti Finish
2. Modular Bike Racks / Tamper Proof Screws
3. Power Outlets / Device Charging
4. Modular Aluminum High Table
5. Built-in RGB LED Lights (optional)
6. Modular Canopy + Solar (optional)
7. Optional Seating / Bench Module

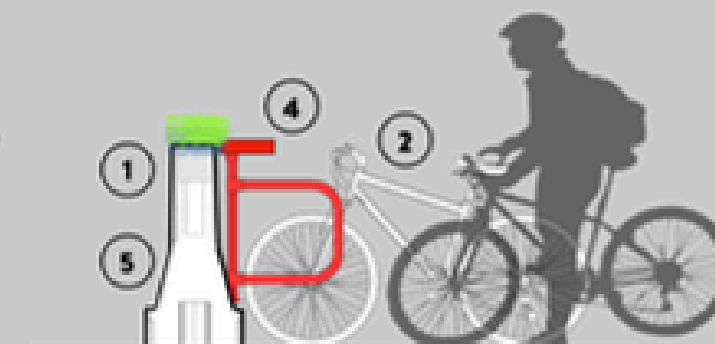


MODULE DETAIL

DESIGN COMPONENTS



MODULE DETAIL



MODULE ELEVATION



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Deliverista Rest Stop / LDU / WJP

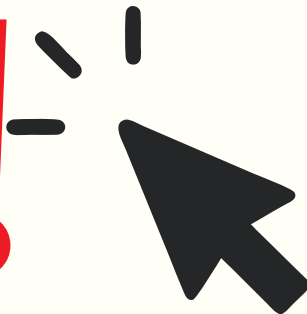
CONFIDENTIAL DRAFT

FANTÁSTICA





Thank You!

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Questions?

Contact Us!

April Herms, *Deputy Director*

 *april@workersjustice.org*

 *(929) 884-4301*