



# CHAIR'S REPORT

Anthony Viola





# ***2026 Annual Member Survey***

- **The Annual Member Survey was opened on January 13 and closed on April 30.**
- **During that period, 23 members participated in the survey:**
  - **11 members who have served 1-3 years**
  - **5 members who served 4-6 years**
  - **3 members who served 7-10 years**
  - **4 members who served over 10 years**
- **A variety of voices and perspectives:**
  - **12 non-leader members**
  - **8 committee chairs and vice chairs**
  - **3 public members**



# ***2026 Annual Member Survey***

- **On a scale of 1 to 5, with 1 being the worst and 5 being the best how would you rate your experience on the board so far?**
  - **The total average score was 4.35.**
- **In general, the feedback received contained common themes:**
  - ***Developing processes for the Board's work, incl. following up on resolutions and budget priorities.***
  - ***Evaluating Board staff members in their work.***
  - ***Intentionality around the Board's budget.***
- **Commitments as Chair: *Procedures; Evaluations; Budget Transparency.***



# ***2026 Annual Member Survey***

- **Average rankings of 2025 Board-related events:**
  - **Meet your Community Board: 4.00.**
  - **Uptown Tours: 4.04.**
  - **Newsletter: 3.83.**
  
- **Commitments as Chair:**
  - *We're continuing to plan more events, including a mixer, to take place in the coming months.*
  - *We're evaluating Uptown Tours to determine the next best location – let us know if you have any thoughts.*
  - *Our Outreach Committee and Intern (starting June 1) can assist with assessing improvements for the newsletter.*



# ***2026 Annual Member Survey***

- **At the committee level, chairs feel that (on average):**
  - ***They do a strong job of creating safe spaces for members.***
  - ***Drafting minutes and resolutions in a timely manner needs improvement.***
  - ***A general desire to have 1-on-1s with members, hold optional workshops on committee business, and more time at office.***
- **At the committee level, vice chairs feel that (on average):**
  - ***They assist in providing a safe space and spreading info.***
  - ***There should be improvement with collaboration with chairs, developing new budget priorities each year, and building morale across the board.***



# ***2026 Annual Member Survey***

- **Common suggestions for committees include:**
  - ***Trainings***
  - ***Mentorships***
  - ***Guidance Documents and How-To Kits***
  - ***Chairs and Vice Chairs Meeting Often***
  - ***More Delegation Across Committee Members***
- **All respondents who are Public Members said that their impact has been moderate.**
  - ***Common feedback has been ensuring Public Members receive the same communication for events and other info as appointed members.***



# ***2026 Annual Member Survey***

## **Ways to Move Forward (as Chair, I commit to):**

- ***Continuing to enhance communication channels*** – the Newsroom, LinkNYC, and social media revamp are just the beginning.
- ***Instituting more procedures*** – while our website contains many of the procedures discussed before, including on quorum and attendance, now we need more internal control.
- ***Developing a CB12M Playbook*** – as part of this exercise, we are engaging the use of our CCNY interns this summer to develop a Jan-to-Dec playbook under mine and Kiana's leadership.